



CANCELLATION POLICY

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Please read this policy prior to booking.

We aim to be fair and transparent at all times, and we want to ensure that you are fully aware of our cancellation policy before booking, and our reasons for this policy being in place.

At the point of booking you will be required to pay a deposit of £150 to secure your place, which may be made by bank transfer or credit/debit card. This deposit is non-refundable.

The balance of the course payment is then due on or before the date shown on the booking system and in your confirmation email – usually one month before the course start date. Once the balance is paid to us, this becomes non-refundable.

FDS is a small enterprise run as a joint project between two individuals. Last minute cancellations mean that we have already incurred significant costs towards accommodation, catering and travel and may have refused others a place on the course. For this reason, we cannot offer a refund of the course fee balance once this is paid

We would strongly recommend that you take out travel insurance that will cover you in the eventuality that you have to cancel your place, or other circumstances disrupt your ability to attend the course in full.

We hope that you understand our reasons for the policy above, but we would be happy to answer any questions you may have by emailing us at:

info@flutesdusoleil.com.